



## Information and Conditions of Use for Mt Buller Alpine Lodge



Mt Buller offers visitors a broad range of activities for skiers, boardriders and non-skiers meeting all needs and desires. At Mt Buller you will enjoy and can expect a world-class, integrated lift system, international ski & boardriding school, race department, ski patrol, ski & snowboard hire, guest services department to ensure your visit is a pleasant and memorable experience.

***Please read the rest of this information sheet carefully to ensure that your stay is enjoyable and that you are well prepared.***

### Location

The Melbourne University Alpine Lodge is conveniently located in the heart of the Mt Buller Alpine Village on the corner of The Avenue and Cow Camp Lane next to Kooroora Hotel, the bus depot and the Youth Hostel. The location offers true ski in/ski out convenience at the bottom of the Bourke St run near the central ticket office. There is a free shuttle bus which leaves from the bus depot approximately every 20 min from 7am – 7pm. For beginners, it is recommended that you take the shuttle bus to be dropped off at the ski school. For intermediate and advanced skiers, you can ski directly from the rear of the lodge to the blue level Standard run via Canyon Trail rope tows. This will eventually take you to the Bull Run Chairlift. The rear of the lodge also provides access to the Chamois run.

### Lodge Facilities

The modern lodge offers share style accommodation for 38-42 guests featuring central heating, open plan lounge and dining room, stone fireplace, magnificent views, TV, HI FI, a fully equipped kitchen (including microwaves and dishwashers), allocated food storage space including space in a fridge, all cleaning materials, crockery, cutlery, pots and pans, tea, coffee, sugar, salt, pepper, drying room, unisex showers and toilets. Most rooms comprise of bunk style bedding for 4 people while there are 2 family rooms which feature a double bed with a single bunk above and a another single bunk providing bedding for 5.

### Conditions of use

All guests are required to clean up after themselves, wash their own dishes and keep living areas clean and tidy after use, guests must complete assigned duties and any other reasonable requests from the ski lodge supervisors and Melbourne University Sport staff. Communal living requires respect for the people with whom the lodge is shared. Consideration and adherence to the instructions and rules will minimize inconvenience and maximize enjoyment for all patrons.

### Check ins and Check outs

Check-in is after 2:00pm. The lodge facilities are not available until this time to enable a smooth transition for those checking out. For large groups who arrive early, the Cow Camp Day Centre near the bus depot is available for toilets, changerooms and other amenities. Checkout is by 10:00am on the day

of departure. Luggage may be stored in the luggage area until you are ready to leave and assigned duties must be completed prior to 10:00am.

### **Security**

For security reasons the front door of the lodge can only be opened by manually operating the lock with a security number. This number is changed frequently and must not be given to anyone who is not an authorised user of the lodge. Please check the security number with the Sports Centre prior to departure for the mountain. A locker is available for valuables. Please bring a small padlock with you or you can purchase one from the lodge supervisors for \$10.00.

Thefts do occur so skis and snowboards should also be locked using a small padlock, ski clips provided in the ski locker room. Please also be careful not to leave your multi-day lift pass hanging in the drying room. To decrease the chance of theft, **guests must remember to close the door to the ski room when leaving the lodge.**

### **On Arrival**

After using your security code to gain entry to the lodge, you will need to check the whiteboard in the entrance of the Lodge for your room allocation. The Lodge supervisor will be there to greet you on your arrival day. ALL GUESTS will need to produce appropriate identification (Fitness Membership Card/Student card/Drivers License) which will be handed to the lodge supervisor to keep during your stay. The cards will be returned at the morning of check out once assigned duties have been completed. The supervisor will check guests into their rooms allocated, help you with any queries, explain the assigned duties and assist with information about the activities on the mountain.

### **Guest Provision**

When staying at the alpine lodge you must take your own sleeping bags/duona, linen, towels, food, beverages, toiletries & hair dryers. Pillows are supplied however you must bring your own pillow slip. Linen available for hire per booking include: pillow slip (\$1), Sheets (\$4), blanket (\$4), towel (\$3) or a full set for \$10.50 per person per booking. It is a good idea to bring a padlock or two to lock any valuables in the cupboards in the rooms or your skis in the ski/snowboard room. These can also be hired from the managers for \$3.50 ea.

### **Special Conditions of Use**

Visitors are only permitted in the lodge in the company of a houseguest. Only houseguests are permitted in the Lodge after 10pm. For large group bookings, there are other venues for entertainment on the mountain. Group leaders are responsible for the behavior of those in their group while staying at the lodge. Those who abuse the facilities of the lodge may be prevented from making future bookings. As the Lodge operates on a sharing basis guests should be very conscious of each other and maintain a convivial atmosphere. Noise should be kept at a reasonable level after 10pm.

Guests are not permitted to change their beds without the permission of the Ski Lodge Supervisor. Skis, **boots, shoes and outdoor attire are to be left in the Ski and drying rooms.** The University of Melbourne has a SMOKE FREE ENVIRONMENT POLICY and this applies to the Lodge as well. Children under the age of 5 years pay only if they occupy a bed.

**Anyone under the age of 18 years must be accompanied by an adult when using the facilities.**

### **Damages**

Melbourne University Sport has the right to claim payment for any damage caused on the premises and to refuse further bookings from persons who breach the rules of the Lodge.

Neither the University or its servants or agents nor Melbourne University Sport shall in any way be liable or responsible for any loss or damage to personal property of guests or visitors notwithstanding that any such loss or damage arises out of neglect, default act, omission or want of care on the part of the University, its servants or agents or Melbourne University Sport. No representation or undertaking is

either expressed or implied as to safe custody or personal property or effects by the acceptance of bookings for the Lodge.

### **Refunds**

No refund is permitted unless there is a Medical reason; requests are to be made in writing with medical certificate provided. An administration fee will apply for all refunds.

### **How to get there**

Driving to Mt Buller is easy along good sealed roads all the way. The distance from Melbourne is 187km to Mansfield or 237km to Mt Buller. Drive through Yea along the Maroondah Highway to Mansfield and then to Mt Buller. At Mirimbah at the base of the mountain you will be required to pay a gate entry fee, see [www.mtbuller.com.au/ticketwindow](http://www.mtbuller.com.au/ticketwindow) for current rates.

Chains must be carried by all that pass the gate so hire them in Melbourne, Mansfield or Mirimbah on the way. Fines apply and you may be refused entry if you don't have chains. At the carparks 4WD oversnow vehicles can meet you and take you to the lodge door. If you prefer you can leave the car in the valley. Mansfield Mt Buller Bus Lines provide regular services from Mansfields, Merrijig and Mirimbah, all co-ordinated through to your lodge. This means no chain hire and no mountain driving.

It is recommended you leave the car at Mirimbah (free parking) and catch a bus from the general store which takes you to the bus depot (50m from the lodge).

Information on times and fares available on [www.buslines.com.au](http://www.buslines.com.au) This option means you don't need to worry about anti freeze, chains or pay the gate entry fee. Much less hassle and probably cheaper and quicker too!

You can also forget the car entirely and travel by luxury coach departing Spencer St Station each morning and evening (Mon-Sat) 8.30 am or 6pm. Extra services depart Friday 4 pm and Sunday 10.30am or 1.00pm. Bookings, telephone 136 196. The bus depot is 50m from the Lodge.

## **General Useful Information for a Ski Holiday**

### **Weather and Snow Conditions**

For up-to-date weather and snow information, visit [www.mtbuller.com.au](http://www.mtbuller.com.au) or call the Snowline on 1 900 933 333.

### **Equipment**

It is a large undertaking to be adequately equipped for skiing or boardriding, but the pleasure, comfort and security are worth the effort. For the maximum results, equipment must fit properly and be waterproof. Be sure that the equipment is up to date and to current safety standards. If you have your own gear or are going to purchase any, see a certified technician at your local ski store. For those who do not have their own equipment & ski clothing, Mt. Buller has attractive ski, cross country and boardriding equipment rental packages. Wrist guards are recommended for snow boarders to reduce the risk of injury to the wrist area.

### **Clothing**

Wear clothing that can be adapted to any weather change. A sunny day can quickly turn into a windy, wet blizzard. The key is to wear layers of clothing so that they can add or take off to accommodate temperature and condition changes.

The following is a checklist of necessary ski and snowboard clothing:

Insulated/waterproof Jacket, Long Underwear, Skivvies, Sunscreen/lip protector, Jumpers, Ski Pants, Hat & cap, Warm high leg socks, Goggles and Sunglasses, Gloves or mittens

The more that's waterproof and contains wool or Gore-Tex or Entrant the better!

### **Health & Well Being**

A good night's sleep and a well-balanced breakfast, before skiing, will help all day. It is important to drink plenty of fluids since skiing and boardriding can be quite strenuous. Make sure sunscreen is

applied to exposed skin, even on days of bad weather. Alcohol and snowsports do not mix. This combination can be lethal.

### **Safety**

If you are new to the snow or need assistance in improving faster, Mt. Buller's instructors specialize in teaching young children right through to adults. They provide a fun atmosphere with quality instruction. Instructors ensure that you learn how to ski safely. There are professional Ski Patrollers to look after your safety as well.

### **Medical Centre**

In the event of illness or injury a fully equipped Medical Centre is available on the mountain, staffed by experienced Medical Practitioners and Registered Nurses.

### **Lift Tickets and Lessons**

Pre-booking lift tickets/lessons and ski hire can save groups up to 10%. For individuals, a range of packages is available to suit all levels of skier or boardrider. For example, a day *Lift and 3 Hour Lesson Package* includes unlimited lifts all day and a three hour group lesson. Other packages including special kids programs are also available. See the lodge supervisors or [www.mtbuller.com.au](http://www.mtbuller.com.au) for further information.

### **Equipment Hire**

To save yourself the trouble of having to carry all your gear around, it may be more convenient to hire equipment on the mountain. There is a new conveniently located Ski and Snowboard hire, in the Ski school building. Contact number during winter months is – (03) 57776523. Note that there are many other options for hiring both in Melbourne, at Mansfield and on the mountain.

### **Snowtubing Park**

Purchase a one-hour session and you can enjoy the latest winter activity. Snowtubing is the ultimate toboggan ride - like going down a frozen waterslide.

### **Other Information**

For information on ski hire, eating out on the mountain please feel free to consult the lodge supervisors who will happily assist with any information or check out the following links [www.mtbuller.com.au](http://www.mtbuller.com.au), [www.sports.unimelb.edu.au](http://www.sports.unimelb.edu.au)

**Note:** All efforts have been made to ensure that the information in this document is correct however with respect to other operators the contents above are as a guide only and may be subject to change.